

# Your dispenser hygiene recommendations



March 25, 2020

Dear customer,

We hope you are keeping well in light of the global COVID-19 crisis. We recognise that you are probably receiving a lot of communication on this topic, so we will keep this short and to the point.

To ensure continuous hygiene of your dispenser during operation, please find below a summary of the required actions.

## Key measures to ensure hygiene:

- 1** Clean dispensing taps, drip tray and all other touchable surfaces with antibacterial wipes or a non-abrasive cloth and disinfectant spray (minimum once a day).
- 2** Ensure that your glasses and bottles have been cleaned thoroughly (inside and outside) before use.
- 3** Ensure you do not touch the dispensing nozzle with your hand or bottle.
- 4** Your dispenser nozzle should be removed and soaked in a sanitising solution, which has been diluted 50/50 with still water. The nozzle should be left to soak for a minimum of 12 hours.
- 5** Keep surrounding area around the machine clean and sanitised using sanitising wipes or a sanitising spray (with a hygienically clean non-abrasive cloth).
- 6** VIVREAU ViTap equipment in the cupboard area below should be kept free of dust; the ventilation should not be obstructed allowing free air flow around the equipment.
- 7** After completing each clean, dispense water for at least 10 seconds to flush through the nozzle
- 8** DO NOT use any abrasive material on your BRITA VIVREAU system
- 9** Please refer to BRITA VIVREAU Consumable Products Order form if you would like to purchase any of these cleaning products.

By following these steps we can all play our part in maintaining the hygiene of the dispensers. If you have any questions at all, please do not hesitate to get in contact and we will do all we can to support you during this time and in the future.

For all of the latest updates on the changing situation, please follow us on [LinkedIn](#).

We wish you all the best during this difficult and unprecedented time. Please take care and stay healthy.

Thank you,

BRITA VIVREAU